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Solutions partner designations, requirements and benefits

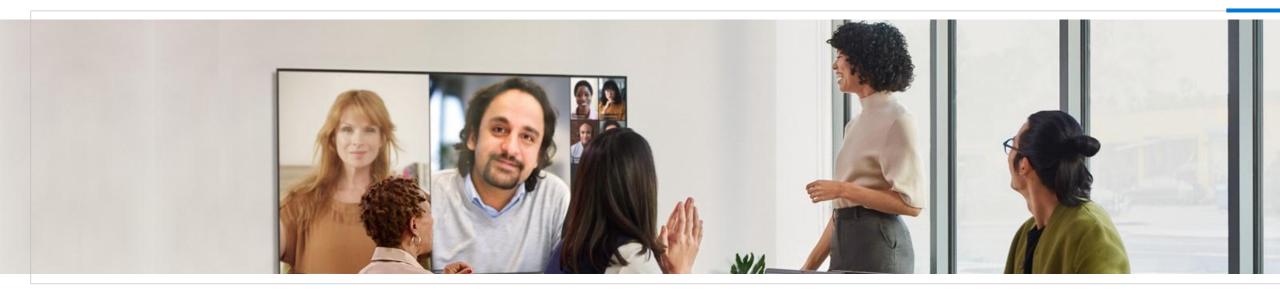
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Evolving the Microsoft Partner Network programs



The world and how we work is rapidly changing. The opportunities for Microsoft partners—whether you build and sell services, software solutions, or devices—are significant. As the capabilities required by our customers have evolved, our partner programs must also evolve to meet that demand.

In this walking deck, we've outlined changes to the Microsoft Partner Network programs focused on simplifying our programs, delivering greater customer value, investing in your growth in new ways, and recognizing how you deliver customer value.

Partnering with Microsoft

Our partners have access to a variety of opportunities with the Microsoft Cloud to innovate, scale, and differentiate the types of solutions they provide—empowering people across their work and digital lives.



Cloud Innovation

Through the Microsoft Cloud, partners drive innovation that is relevant to people and organizations around the world, leaving lasting impact.



Differentiation

Partners can build differentiated solutions based on the unique technical extensibility, secure foundation, and the broadest business model.



Scale

Partners can quickly scale with our unique go-to-market approach and the Microsoft commercial marketplace that connects millions of customers around the globe.

Focusing on customer needs and your growth

We want to help you grow a profitable business and to continue to deliver successful customer outcomes.



Simplifying our programs

A new single tier solutions partner designation, aligned to six solution areas, combines silver and gold competencies.

Demonstrate your organization's capabilities in delivering customer success aligned to how Microsoft goes to market and where there is customer demand.



Delivering greater customer value

Introducing a new partner capability score that holistically measures your organization's technical capabilities to drive customer success.



Investing in your growth in new ways

We are making investments to help encourage business development, increase customer reach, and expansion through technical skilling and enablement.



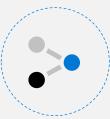
You have time to prepare

We are providing you with six months' notice before these changes begin. Start now and review what these changes mean for your organization and assess how they align to your strategic business plans.

We are simplifying our Microsoft Network programs



Moving from 18 competencies in market (today) to six new solutions partner designations.



A single designation tier (combining silver and gold), that is now called solutions partner designation.



These changes will act as a catalyst boost in the future for partner capability to sell through and sell with Microsoft.



Admins can sign in to <u>Partner Center</u> to see how your organization is progressing towards a solutions partner designation.

Solutions partner designations

The solutions partner designation becomes the first opportunity for you to set yourself apart from the competition by demonstrating your organization's breadth of capabilities aligned to solution areas. That's valuable for you, because it's where we see customer demand, and where the opportunity is for partners to scale to meet customer needs.



Easily identifiable

Customers want to work with partners who have a deep knowledge and expertise.

A solutions partner designation identifies partners with specific capabilities and experiences in high customer demand solution areas.



Choose one or more

Partners can choose to earn one solutions partner designation, or more, if applicable to your organization.

Once you attain a solutions partner designation, subsequent designations can be attained, after requirements are met, with no additional fee.



Opportunity

There are significant opportunities for partners in this new world of work—whether you build and sell services, software, or devices.

We are introducing a new, holistic partner capability score



Partners need a minimum of 70 points out of a possible 100 points to attain a solutions partner designation.



Holistic qualifications will measure your organization's technical capabilities, allowing you to showcase solutions you have delivered to help customers succeed and grow.



New telemetry-based partner capability score model provides you with flexibility to demonstrate your knowledge, skills, and experience.



New customer-facing badges to help you stand out and market your capabilities.

How to attain a solutions partner designation

Each area will have a specific number of possible points. You have the flexibility to focus more on one category versus another depending on what is right for your business.

A minimum of 70 points must be earned, with points in each category.

There are 100 points possible in total.



Performance

This category is measured by net customer adds.



Skilling

This category verifies and demonstrates your dedication to skilling and training by intermediate and advanced certifications.

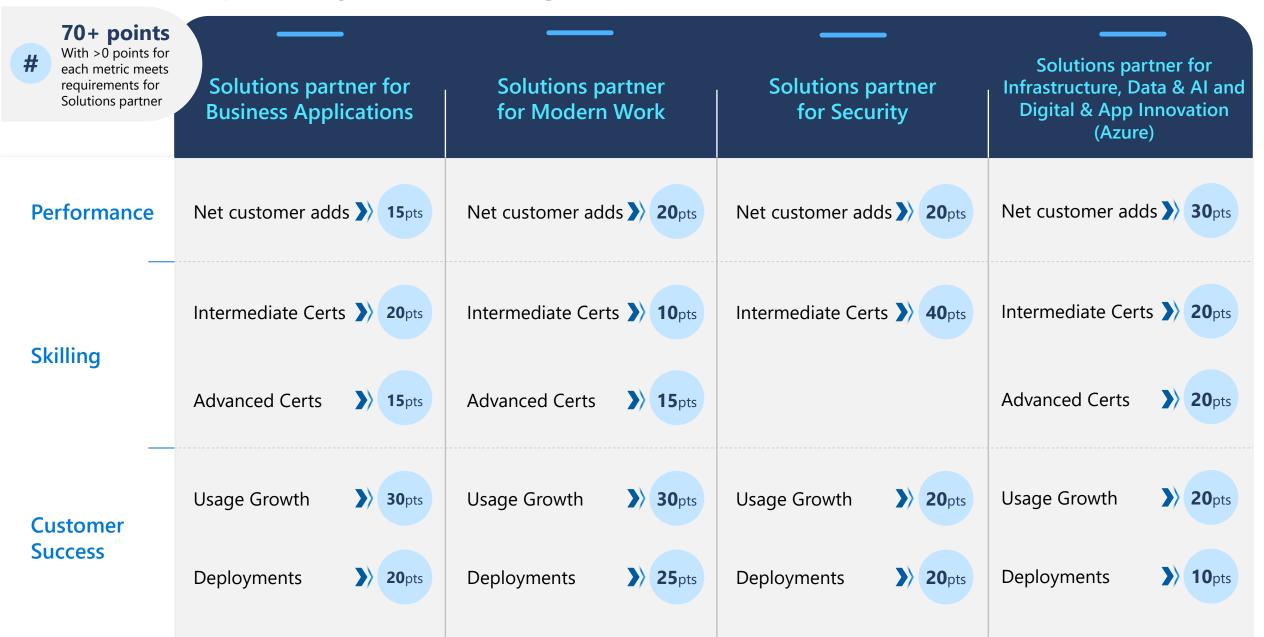


Customer success

This category is measured by usage growth and the number of solution deployments.

Admins can sign in to Partner Center to see how your organization is progressing towards a solutions partner designation.

Partner capability score: Alignment across the Microsoft Cloud



We are investing in your growth in new ways





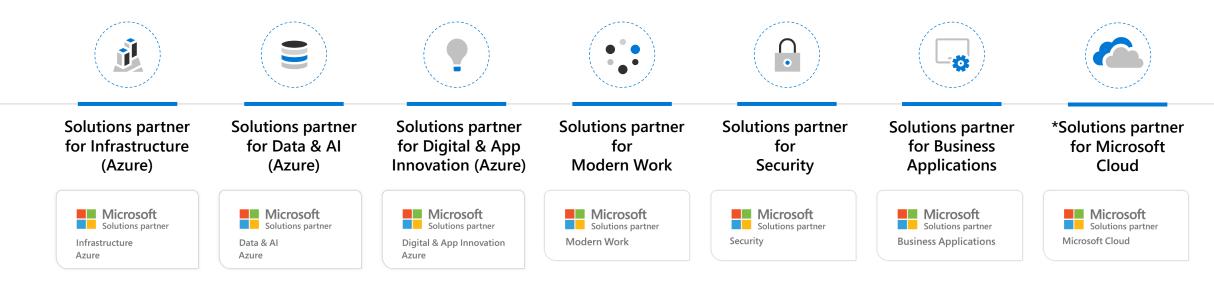


Updated benefits aligned to solutions partner designations will continue to support you as you grow your business and are optimized to focus on new cloud technology, and tailored quantities of cloud services subscription.

All the valuable categories you're familiar with: Product benefits (including IURs), go-to-market services, technical pre-sales and deployment services, and placement in the commercial marketplace to increase your exposure to customers.

New incremental product benefits for specializations and expert programs to further accelerate your business.

Introducing solutions partner designations



Designations aligned to the Microsoft solution areas that recognize your broad technical capabilities and demonstrated success delivering technology solutions.

Demonstrate your breadth of skills and knowledge and set yourself apart from the competition. Once you attain a solutions partner designation, you can further validate deep technical expertise and experience by earning a specialization (currently called advanced specializations).

Benefits aligned to your solutions partner designation including product benefits, go-to-market services, co-sell eligibility, skilling and sales enablement resources, and customer-facing badges to help you market your expertise.

^{*}Partners who attain all six solutions partner designations receive a Microsoft Cloud badge, recognizing your capabilities across the Microsoft Cloud.

Specializations













Solutions partner for Data & AI (Azure) Specialist



Solutions partner for Digital & App Innovation (Azure) Specialist



Solutions partner for Infrastructure (Azure) Specialist



Solutions partner for Business Applications Specialist



Solutions partner for Modern Work Specialist



Solutions partner for Security Specialist



Validate and differentiate your in-depth knowledge by earning specializations aligned to Microsoft solution areas. Partners can showcase these specialization badges to market their expertise to customers.

How competencies map to solutions partner designations

TODAY	FUTURE	
Competencies	Solutions partner designations	
Cloud Platform		
Data Center	Solutions partner for Infrastructure (Azure)	
App IntegrationData AnalyticsData Platform	Solutions partner for Data & Al (Azure)	
Application DevelopmentApp IntegrationDevOps	Solutions partner for Digital & App Innovation (Azure)	S
 Cloud Productivity Collaboration Communications Messaging Small and Midmarket Cloud Solutions Windows and Devices 	Solutions partner for Modern Work	Specialized and expert programs
 Enterprise Mobility Management Security	Solutions partner for Security	3
 Cloud Business Applications Enterprise Resource Planning (ERP) Project Portfolio Management 	Solutions partner for Business Applications	3

Benefits for solutions partner designations

Benefits for solutions partners have been updated to ensure they are effective, helpful, and relevant to your organization. We're investing more to help you with business development, increasing customer reach, and expanding technical skilling, enablement and support.



Encouraging business development

- Product benefits (formerly IUR)
 have been designed to align to the
 solutions partner designations,
 including:
 - Azure bulk credits for your organization
 - Access to development environments
 - New cloud product subscriptions that are most relevant in market



Increasing customer reach

- Co-selling with Microsoft to expand your customer footprint
- Go-To-Market services, assets and personalized consultation to help you along your marketing journey
- Microsoft solutions provider placement to increase exposure
- Customer-facing badges to showcase your capabilities



Expanding technical skilling, enablement and support

- Personalized assistance, comprehensive courses, and world-class Microsoft experts to build your knowledge
- Technical presales and deployment services to help you deliver solutions faster
- Product (on-prem and cloud), platform, and technical support to help you troubleshoot specific issues



Solutions partner for Security

As a Solutions partner for Security, you demonstrate your broad capability to help customers safeguard their entire organization with integrated security, compliance, and identity solutions.

Becoming a Solutions partner for Security gives customers a way to identify you as a partner that has both the commitment to training, accreditation, and has delivered solutions that lead to customer success.

If these activities describe the work that you do, consider Solutions partner for Security:

- Implementing, managing, and monitoring security and compliance solutions for customer cloud and hybrid environments.
- Planning, deploying, and managing Microsoft 365 mobility and security services to keep enterprise customers secure, compliant, and connected.



Benefits for Security

Benefits will include all common Solutions partner benefits, like go-to-market services, TP&D advisory hours, technical support incidents, as well as unique product benefits designed specifically for Solutions partner for Security.

Product Group	Solutions partner for Security	Security specialization*
Azure Production Credits	\$6,000 per year (bulk)	\$9,000 per year (bulk)
Azure Dev/Test Credits	\$12,000 per year (bulk)	\$24,000 per year (bulk)
Visual Studio Subscriptions	25 Visual Studio Enterprise subscriptions (no monthly Azure credit)	10 Visual Studio Enterprise subscriptions (no monthly Azure credit)
Dynamics 365 (D365)	D365 Operations Application Partner Sandbox, D365 Sales, Field Service and Customer Service Partner Sandbox	_
Viva	50 users	-
Microsoft 365 (M365)	100 M365 E5 users, 12 Business Premium users, 25 M365 EDU A5 users	50 M365 E5 users
Windows 365 Enterprise	5 users (Premium)	-
Microsoft Project Online	20 users (Plan 5)	-
Visio Online	5 users (Plan 2)	-
Software Licenses	2 Windows IoT 100 Windows Server Standard 2022, 32 Windows Server 2022 Data Center, 16 SQL Server, 100 System Center Standard, select CALs, and more	-

^{*}Max stacking of 3 specializations across all Security specializations.

This asset is intended only for reference purposes as a high-level overview. Benefits are subject to change. Full details and terms and conditions are subject to applicable program guide.

Requirements for Security

	Eligible attributions	Threshold	Max points	
Performance			20	
M365 & Azure Net Customer Adds	CPOR, PAL	10 net customer associations/adds in TTM	20	
Skilling				
Intermediate Certifications		 6 individuals with: Microsoft 365 Security Administrator Associate AND Azure Security Engineer AND at least one of the following: Microsoft Security Operations Analyst; OR, Microsoft Identity and Access Administrator; OR, Microsoft Information Protection Administrator 	40	
Customer Success				
M365 & Azure Deployments	CPOR, PAL	6 customers in TTM with: Microsoft 365 – crossing 15% threshold on eligible Security workloads AND/OR, Azure: more than \$12,000 Security ACR TTM	20	
M365 & Azure Usage Growth	CPOR	Microsoft 365: At least 2,500 net total MPU growth based on TTM AND/OR, Azure: At least \$25,000 net total Security ACR growth based on TTM	20	
TOTAL				
Minimum total points required for Solutions partner designation (based on single path max)				
Product eligibility: AADP, MDO, MDE, MDI, N	MIP, Sentinel, Azure Defender, Net	work Security, Intune, Identity and Access Management		

^{*}All dates and requirements subject to change.

Requirements for Security: Performance

Net customer adds – M365



Net customer adds – Azure Security



Points can be earned through Microsoft 365 and/or Azure customers. Points earned are 2 (two) points per net customer add up to 10 net customer ads. Partners can earn all max points via Microsoft 365 customers, Azure customers or a combination of both.

This category will be tied to customer association in CPOR. A customer is defined as a unique tenant ID.

- Calculation of Net Customer Adds: [# of current customers (tenants)] – [# of customers (tenants) 12 months prior].
- A customer add is defined under these conditions: When a customer has no paid seats in a prior month but has at least twenty-five paid seats in the current month.
- A customer lost is defined under these conditions: When a customer has at least twenty-five paid seats in their tenant in a prior month and does not have any paid seats in the current month.

- This category will be tied to customer association through PAL. A customer is defined as a unique TPID.
- Net customer adds is calculated monthly as customers added minus customers lost and aggregated over 12 months.
- A customer add is defined under these conditions: When a customer has at least a monthly average of at least \$100 of Security Azure Consumed Revenue TTM.
- A customer lost is defined under these conditions: When a customer had at least a monthly average of \$100 of Security Azure Consumed Revenue in the prior TTM, and has a monthly average of less than \$100 of Security Azure Consumed Revenue in the current TTM.
- PAL not available in China.

Requirements for Security: Skilling

Intermediate Skilling



The applicable certifications for the Security Verified partner designation are:

- Partner should have a minimum of six individual certified engineers to achieve full points for this category
- A certified engineer has achieved certifications in
 - Microsoft 365 Security Administrator Associate AND Azure Security Engineer

AND

- At least one of the following:
 - Microsoft Security Operations Analyst; OR,
 - Microsoft Identity and Access Administrator; OR,
 - Microsoft Information Protection Administrator

Requirements for Security: Customer Success – Deployments

Deployments – M365



Deployments – Azure



Points can be earned through Microsoft 365 and/or Azure customer deployments. Partners can earn all max points for Microsoft 365 deployments, Azure deployments or a combination of both. Each deployment earns 3.3 points for a maximum of 20 points.

- Partners will qualify based on monthly protected users to show customer impact.
- A deployment is required at the customer's production tenant environment.
- A deployment must have at least at least twenty-five paid seats in the current month.
- A deployment must meet the threshold of 15 percent of monthly protected users deployed in the customer's production tenant environment.
- No points are awarded for customers with less than 15 percent deployed monthly protected users.
- Monthly protected users are counted per workload at the tenant level and summed up per workload across only the paid subscriptions under the tenant.
- A tenant is considered to have crossed the monthly protected user threshold if the tenant was:
 - Below the specified threshold 12 months ago, and
 Crossed that threshold at least once over the subsequent 11 months.

- Partners will qualify based on Security ACR to show customer impact.
- A deployment is required at the customer's production tenant environment.
- A deployment must meet the minimum threshold of \$12,000 Security ACR TTM; calculation occurs at the end of every month.
- A tenant is considered to have crossed the ACR threshold if the tenant was:
- Below the specified threshold 12 months ago, and
- Crossed that threshold at least once over the subsequent 11 months.
- Partners are associated to tenants at the subscription level. Subscriptions are mapped to qualifying products.
- Subscriptions are mapped to qualifying products.

*All dates and requirements subject to change.

Requirements for Security: Customer Success – Usage Growth

Usage Growth – M365



Usage Growth – Azure Security



Points can be earned through Microsoft 365 and/or Azure customer usage. Partners can earn all max points via customer usage growth in Microsoft 365, Azure or a combination of both.

- Partners will qualify based on monthly protected users.
- Monthly protected user growth is defined as the growth of monthly protected users across the entire customer base over the past 12 months after the point of the customer's association to the partner.
- Monthly protected users are counted per workload at the tenant level and summed up per workload across only the paid subscriptions under the tenant.
- The monthly protected user growth indicators compare the current month against a baseline from 12 months ago.
- Monthly protected users are calculated at the end of every month.
- Partners are associated to tenants at the subscription level.
 Subscriptions are mapped to qualifying products.

- Partners will qualify based on Security ACR.
- Security ACR growth is defined as the growth of Security ACR across the partner's entire customer base over the past 12 months.
- Security ACR is counted at the tenant level and summed up across only the paid subscriptions under the tenant.
- Security ACR growth indicators compare the current month against a baseline from 12 months ago.
- Security ACR is calculated at the end of every month.
- Partners are associated to tenants at the subscription level. Subscriptions are mapped to qualifying products.

Key dates

We understand that these updates may require you to adjust your business plans. We're providing time for you to learn about the new opportunities and requirements and identify a plan for your organization.

March 16, 2022

*September 30, 2022

*October 3, 2022

- Microsoft announces plan for new solutions partner designations.
- Partners will be able to check their progress towards attaining a designation through Partner Center.
- Partners will have six months' notice before designations are available and existing competencies are no longer available.

 Last day partners can attain silver or gold competencies.
 Associated badging will no longer be valid from October, but partners can retain their benefits.

- Solutions partner designations are available to attain.
- Partners will need to meet the required partner capability score to attain solutions partner designations.
- No further competency renewals will be processed.
- Benefits associated with legacy competencies continue through the partners' next anniversary date.

^{*}All dates and requirements subject to change.

Next steps

How should I prepare?



Admins can sign in to <u>Partner Center</u> to see how your organization is progressing towards a solutions partner designation and see the associated benefits.



Go to Microsoft docs to learn about the requirements needed to attain a solutions partner designation.



For more information visit the <u>Microsoft partner website</u> and <u>Microsoft partner blog</u>.



Additional resources

Training asset gallery

Microsoft partner blog

Partner capability score dashboard



Solutions partner for Infrastructure (Azure)

Solutions partner for Infrastructure overview page



Solutions partner for Modern Work

Solutions partner for Modern Work overview page



Solutions partner for Data & AI (Azure)

Solutions partner for Data & Al overview page



Solutions partner for Security

Solutions partner for Security overview page



Solutions partner for Digital & App Innovation (Azure)

Solutions partner for Digital & App Innovation overview page



Solutions partner for Business Applications

Solutions partner for Business Applications overview page



New solutions partner designations

Options for existing Microsoft partners to transition to the new solutions partner designations.

We're evolving our partner program to meeting customer needs and grow your business, and our partnership, for the future.

- New solutions partner designation and updated benefits.
- No change to your existing anniversary dates.
- Options to retain your legacy benefits.
- Time to learn more and assess for your organization.



If your organization meets the criteria for solutions partner designation after general availability (GA), earning 70 points or more:

- Between GA and first anniversary date, partners will receive the new designation if they meet the requirements.
- No change to your benefits until your first anniversary date after GA.
- Go to Logo Builder in Partner Center and download your new customer-facing badge.



Looking to continue with the new solutions partner designation(s)?

After meeting all requirements for your solutions partner designations, select one of the benefits package options:

- Solutions partner benefits; OR
- Legacy benefits; OR
- And pay the associated annual membership fee.



First anniversary date after GA

- Anı

Announcement

March 16, 2022



General availability (GA)

October 3, 2022



Learn more about the new designations and check your progress towards attaining a solutions partner designation and benefits in Partner Center.



Visit the Microsoft partner website to learn more: aka.ms/Solutionspartner.Overview



Not eligible, need more time?

If your organization doesn't meet the criteria for solutions partner designation at general availability (GA), 70 points or more:

- No change to your benefits until your first anniversary date after GA.
- Legacy competencies and associated badging are no longer in market, but partners can choose to retain their legacy competency benefits.
- At any time after October 3, 2022, meet the requirements and earn the solutions partner designation.

Still not eligible?

For partners who don't meet the requirements for a solutions partner designation and have renewed a legacy competency by September 30, 2022, you'll have the option to continue to pay a fee (aligned to your legacy competency fee) and retain your legacy benefits.

If you choose not to purchase your legacy benefits, you also have the option to purchase Microsoft Action Pack.

^{*}Available between anniversary dates with benefits change only available at anniversary date.

^{**}Available only on your anniversary date.

^{***}Dates subject to change.

