



Dynamics 365 Marketing – Customer Journey | Email and Nurture Campaigns

Description

Dynamics 365 Marketing – Customer Journey | Email and Nurture Campaigns

Engage customers in real time

Design, predict, and deliver content through the right channels in the moment of interaction for personalized customer journeys.

Elevate customer experiences

Orchestrate personalized journeys across all touchpoints to strengthen relationships and earn loyalty.

Win customers and earn loyalty faster

Orchestrate customer journeys across marketing, sales, commerce, and service to provide a holistic customer experience.

Personalize customer experiences with AI

Turn insights into relevant action using AI-driven recommendations for content, channels, customer

segmentation, and analytics.

Build customer trust with a unified, adaptable platform

Use built-in features to help with compliance requirements and protect customer data. Easily customize and connect with tools you already use.

Increase customer demand for your products. Find and nurture the right leads. Create connected customer experiences. Build customer trust with a unified, adaptable Marketing platform

PRODUCT TYPE

- simple

PRODUCT CAT

- Microsoft Services

PRODUCT TAG

- Dynamics 365 CE (CRM)

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